

AIRPORT TRANSFER INFORMATION

Thank you for booking with Ingot Hotel Perth.

Airport Shuttle Service

For the convenience of our guests, the Hotel offers a complimentary 24-hour shuttle service to and from all Regional, Domestic, and International Airport terminals. This service is available only on the **guest's check-in and check-out dates**, and strictly for travel directly associated with inbound and outbound flights.

The shuttle is subject to availability and is not guaranteed. It is exclusively for hotel guests travelling to or from the airport on their arrival or departure day, and cannot be used on any dates outside of check-in or check-out, or for other purposes such as transport to car rental facilities or other locations.

Arriving Guests

Once you have collected your luggage, please contact our Reception Team via our free-call number (1800 672 733) or directly on (08) 9259 3888 to request a shuttle pick-up. Our team will arrange the next available shuttle to meet you at the airport. Please allow up to 30 minutes for the shuttle to arrive. Wait times may be extended due to peak hours, traffic, roadworks, and airport conditions which are outside of our control.

Departing Guests

Transfers from the Hotel to the airport can be booked with Reception the day before your departure, for the day of your departure (guests must be present at the hotel to book). To ensure fairness for all guests, shuttle departures operate on a first-come, first-served basis and cannot be pre-booked prior to arrival. The shuttle seats a maximum of 9 passengers per trip; once all seats are allocated, guests will need to arrange an alternative departure time or seek alternative transport.

Luggage

Due to limited space, guests travelling with oversized or excessive luggage may be required to arrange alternative transportation. One large suitcase and one carry on per person will be no issue.

Children

In accordance with Western Australian licensing laws and regulations, we are unable to provide shuttle transfers for children aged 6 years and under, as we do not carry the required child restraints. Taxis are exempt from this law, and taxi ranks are available at all terminals.

Location

Ingot Hotel Perth is located approximately 12 km from Terminals 1 & 2, and 4 km from Terminals 3 & 4.

We look forward to welcoming you to the Ingot Hotel Perth, should you require any further assistance with the booking please do not hesitate to contact us.

Kind Regards,

Reservations

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